

Christian Flanagan

Opportunities

Looking for remote full, part-time, or contract opportunities in e-Learning development and design, technical writing, and media production.

Education

MAS — Computer Information Systems

University of Denver / 2007

BS — Information Technology

DeVry Institute of Technology / 2001

BA — English

California State University / 1991

Contact Information

Address

2536 Eastern Blvd.

#111

York, PA 17402

Phone

(720) 244-9340

Email

christianflanagan@pm.me

Portfolio

flanagansweb.com

LinkedIn

[Profile Page](#)

Professional

FAST Enterprises

Centennial, CO

Batch Monitoring

June 2017 — June 2024

I performed computer operations batch process monitoring. I monitored jobs. I documented and communicated with customers during job, network, and server events. I sent completion reports to customers when batch jobs completed. I was also responsible for monitoring FAST's network and server health, contacting technical support personnel, and documenting the event.

Pearson

Centennial, CO

Web Developer II

February 2012 — June 2017

I was a member of an Agile software team developing online education and training courses for universities and businesses. My primary role was front-end development, database admin, and server administration. I also proof-read text, edited photography, audio, and video, and managed projects. While at Pearson, we launched "Nursing Neighborhood 2.0", a nursing career survey course, "Dream Fearlessly" for American Family Insurance, and "Blueprint" for Facebook.

Gentech, LLC

Centennial, CO

Senior Software Developer

January 2011 — November 2011

Gentech was a fintech start-up company developing a software application for stock and bond trader fee and bonus management. I was responsible for redesigning and programming the user interface and usability testing.

Comcast Media Center

Centennial, CO

User Experience Engineer

August 2009 — December 2010

I worked with a small marketing team to maintain and upgrade a suite of Adobe Flash applications. These business-to-business applications gave network affiliates access to commercial spots for future programming. End-users could search, preview, purchase and download high-definition video files for broadcast.

Digital Media Communications

Denver, CO

Web Developer

June 2008 — March 2009

I maintained an advertising platform using HTML widgets for real estate, employment, and retail advertisement. These widgets featured end-user controlled video clips and slide shows. End-users were also able to perform database job and real estate searches. The platform included a secure client administration site using Perl and MySQL DB to execute user queries and manage client ads.

Jeppesen

Englewood, CO

Multimedia Developer

July 2003 — June 2008

I developed an Adobe Flash-based multimedia platform for creating computer-based training and software simulation applications. The platform was used extensively to train transportation equipment operators in the aviation and marine industries to use new multifunction digital devices for navigation and equipment operation and maintenance.

Great-West Life and Annuity

Englewood, CO

Training Application Developer

July 2002 — May 2003

I designed and developed a set of Adobe Flash-based online training courses that helped end-users migrate to the SAP business application.

Professional continued

Percepta E-Learning
Instructional Designer
Englewood, CO
April 2002 — July 2002
I story-boarded a set of training courses on how to use a new online parts ordering and management system for the whole Ford Family of Dealerships Parts and Services departments.

Indigio Group
Advertising Production Manager
Denver, CO
May 2001 — October 2001
I managed a team of graphics designers. We created animated GIF advertisements for Dex Online Yellow Pages.

Intel Corporation
Training Application Developer
Chandler, AZ
October 2000 — April 2001
I produced web-based training and customer support applications for Intel Corporation's e-Learning Division.

Vodavi Communications
Training Application Developer
Scottsdale, AZ
November 1999 — September 2000
I produced product documentation and computer-based installer certification training for their Voice-Over-IP product line.

Agency.com
Information Architect
Avon, CO
August 1999 — October 1999
I worked directly with clients to organize their online content, design navigation systems, define nomenclature, and develop audience analysis and end-user testing.

Multimedia Learning
Instructional Designer
Denver, CO
July 1993 — July 1999
We developed the "Teller in a Box" product for First Union Bank. It enabled First Union to FedEx packages with CD-ROMs and a laptop to any location to deliver new teller training locally. We reduced First Union's training time from three weeks to five days and eliminated the need for new hires to travel for training. The product was so successful that First Union licensed it to People's, MBNA, and other banks for their new teller training. We also produced computer-based training for telecommunications, transportation, finance, and manufacturing.

Military
United States Navy / 1977 — 1982
Photography, Video, Film and Radio Production

Languages/Frameworks/Libraries/Tools
HTML, CSS, JavaScript(ActionScript), PHP, Perl, Python, SQL, Angular framework, SASS, jQuery, RegEx

Applications
HyperCard, Authorware, Flash, Articulate, Captivate, Photoshop, Illustrator, Office (MS and Libre), GIT, VSCode, Kdenlive, GIMP, Inkscape, Darktable, Audacity, Apache & Nginx Web Server, WordPress, MySQL DB, Google Workspace.

Operating Systems
Windows, Mac, Linux

LMS / LCMS
Xyleme, Lectora, Pearson Learning Studio

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